

Society Website Guide

Admin Rights for Specific Roles

Each committee role will have different admin rights within the system.

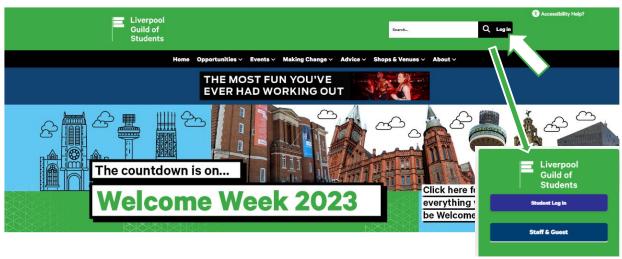
President – Events, Details, Products, Members Messages/Emails, News, Sales Reports, Finance

Secretary – Events, Details, Products, Members, Messages/Emails, News, Sales Reports, Finance

Treasurer – Products, Sales Reports, Finance General Committee – Finance

How to access admin tools

Log into the Guild website with the student log in portal. When successfully logged in it will take you back to the main page. <u>Guild Website - Welcome (liverpoolguild.org)</u>



"Log in" will now be replaced with your name and you will have a cog as an option to the left.

To access admin tools, click the cog/settings button and then the group under Organisation. This will say your society's name. If you are on more than one committee, you will have more options. It will then take you Organisation Admin page which will allow you access to edit and use the website.



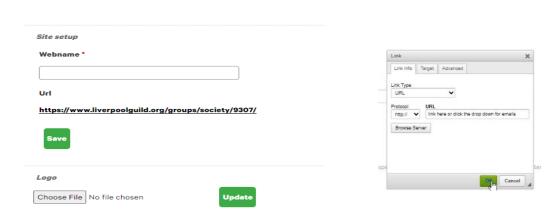


Admin Tools Overview

- Edit Details Edit your main page on the Guild website, such as logo, description, socials etc
- Events List your society events that have been approved by the Guild
- Tickets Add the tickets to the events you have created
- News Publish your news articles to appear on the Guild Website
- Messages Send out emails to society members
- **Members** List of all members within your society
- Reports See how your tickets have sold for your events, who has bought them, and any customisations
- **Finance** This will send you to the SGF (Student Guild Finance) Portal where you add payments and reimbursements
- Activities Please ignore for the time being

Webpage Walk-through

Edit Detail



The main things you will want to edit here is your logo and any social channels you may have. Scroll down this page to see the examples images shown.

To do this you click 'choose file' and select the file of your choice. Once you have saved this it will then show on your society webpage.



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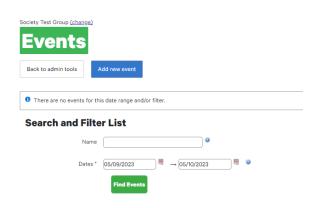
society.

Events

The events page is where you will have control of the upload of your events. This will be one of the most important features you will use most throughout the year.

Each event you host must be ticketed through the website; this includes free events and must have been Guild approved!

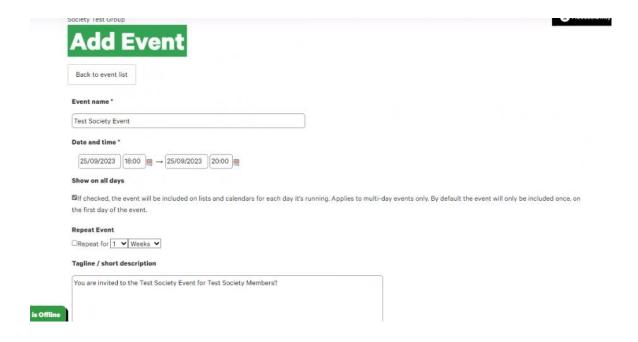
Here you can search for your listed events. Use the filter to ensure you are searching the correct date range for the events to show.



website. It is then your choice to add in a logo for your

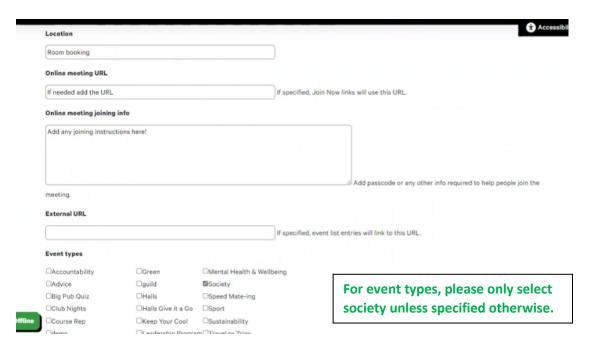
Add a new event

To add a new event click add new event. It will ask you for information about your event for example event name, date and time etc. Please see below for an example.



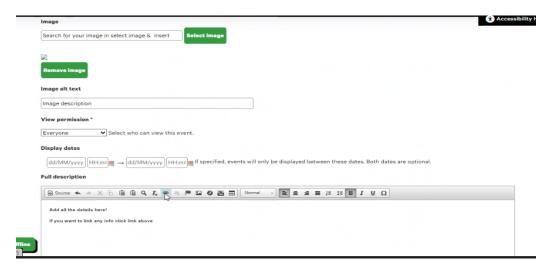
Tip - Make sure you tick 'show on all days' if your event is reoccurring, you will be able to specify when the event is repeating. Click the drop down for the options. If you choose to repeat your event weekly, click how many weeks it will be repeating for. For example, if its repeating for two weeks click 2 weeks on the drop down and once the event has been saved it should look like the below image.

After this scroll down to fill in the rest of the event. This should be straight forward as each picture depicts what information is needed and where to include it.

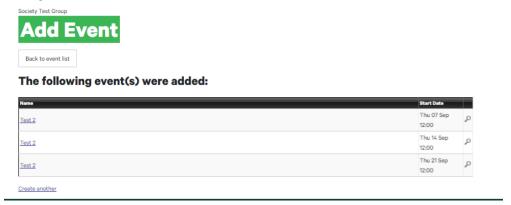




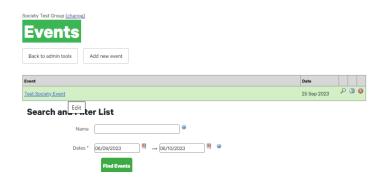
The below picture illustrates where you will need to put the description of your event, you can add links such as ticket links. The button for this is shown in the photo above. It will then require you to add in any external links you will need.



You will then need to press save at the bottom of the page. If you then return to your events page through the admin access it will be listed in a table as show below.



There will be an option to go back into the event and edit by clicking on the event.





Once you have set up your event, your coordinator will be able to approve this via the website. Coordinators check events once a day in the morning. However, do feel free to send your coordinator an email letting them know you have uploaded an event. Coordinators will only upload events they have been made aware of and have discussed with you.



What's On (liverpoolguild.org)

Tickets



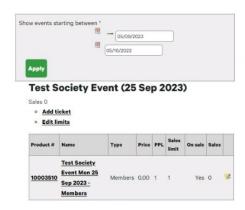
Click on the tickets tab on the admin site. You should then have the option to add tickets for your event. You can only add tickets if you have an event listed. Once a ticket has been sold it cannot be edited! Include as much information as possible!

Double check the ticket type, price, what time the ticket is set to go on sale, the limits should be the

capacity and then should be set to 1 per person. Title the ticket description and then add some info in the box. Then press save.

Once you have saved you will see something like this. To edit the ticket, click on the name of the event. It will then come up with the options. Make sure you have double check your tickets are correct, and the event is set to take place.

Once the ticket has been made you will not be able to remove it without contacting a societies coordinator at the Guild.



For members to purchase, if you click on the event on the website, you should see the description of the event and alongside an option to 'add to basket'. If the event is free, then it will still need to be added to the basket, but no payment will be taken.

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When creating a ticket for an event, it might be necessary to add customisations to your ticket. This might be necessary if you need to know someone's dietary requirements, accessibility requirements.

To access this, go to your ticket and find the pen and paper icon.

Once you click on this you should see an option to add customisations.

You will then have the option to fill in details.

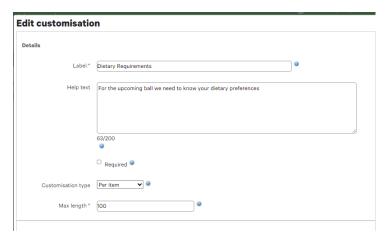
You can label what the information you are asking for regards. In this instance I have used the example of dietary requirements and included a short description.

The customisation type refers to the customisation per product. For example, if you set your ticket to include a plus one then the customisation type should be per item as you will need to know the dietary requirements for both attendees.

When you scroll down, it will ask you to input predefined values. This is where you can list your options and preferences.

If you click 'limit to this list' then when someone is imputing their options, they will only be able to choose from the options you give them.



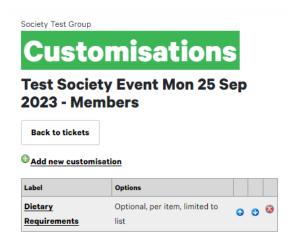






If you don't want a list of options, you can leave the predefined values section empty and untick 'limit to this list'. The purchaser will them have the option to answer the questions within 500character limit.

Then press save. When you go back the customisation should come up saved.



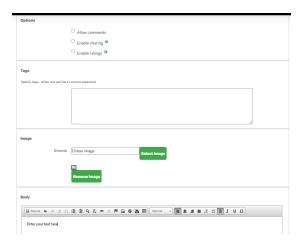
News

Here you can add new articles or review previous ones posted. Articles must be approved by a societies coordinator before they are published to the website.



Click add new article - Follow the boxes, imputing as much information as you would like. See reference images



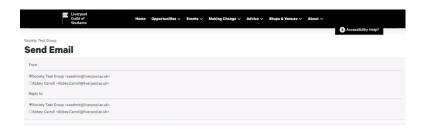


You must ensure that article comments, sharing and rating are unticked! You can add images and then fill out the body of the article.

To find the article go to the website home page and scroll down to latest news and click view all news! Or click this link News (liverpoolguild.org)

Messages

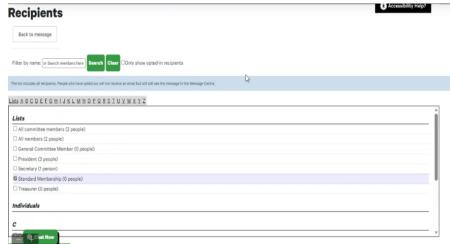
Another option on the admin side of the website there is an option for messaging. Here you can message your members and update them on any events that are coming up.



When you are ready to create a new email make sure you set the reply to your society email. Once you send the email, this means your members will receive it from the society email as opposed to your personal one.

There will be a list of options as see below to add recipients.

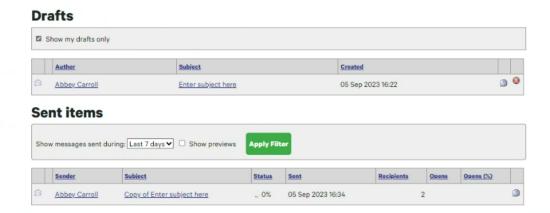
To add recipients, select 'standard membership'. This will compile a list of all your members and send the email to all of them.



You can add your message here and format it in any which way you want.

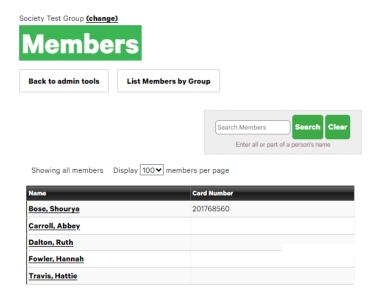






You will be able to see your sent and drafted messages.

Members



In the members tool you will also be able to search for your society members.

To view who is in standard membership or in a committee role you click 'list members by group'.

To can see the date the society member joined.

Sales Reports

The sales reports page is where you can keep track of how many tickets you have sold for your event, who has bought them, or keep track of any customisations you have added onto your tickets.

- Sales report will show you how much money you have made from the event ticket sales.
- Purchase report will tell you the list of attendees for the event.
- Customisation report will show you the replies to any customisation questions you have added.



Product Sales Report

Report generated Mon 24 Mar 2025 14:13

Report Details							
Product #	Name	Organisation	Fro	m Date	To Date		
ALL	ALL	Society Test Group			Tue 25 Mar 2025 00:00		
Summary	Summary						
Transaction type			Qt	у	Total		
Sale				1	0.00		
Net total				1 0.00			
Shop	Product		Qty	Unit Price	e Total		
⊞ [10063990] SB test event Mon 24 Mar 2025 - Non-Members			1	Sale	0.00		
Net total f	for all products	1		0.00			

Product Purchasers Report

Report generated Mon 24 Mar 2025 14:14

Report Details								
Product #	Name	Organisation	From Date	To Date	Product Type	Txn Type		
ALL	ALL	Society Test Group	Mon 17 Mar 2025 00:00	Tue 25 Mar 2025 00:00	* ALL *	* ALL *		
Trans #	Name	Under 1	8 Card #	Shop	Qty	Purchase Date		
[10063990] SB test event Mon 24 Mar 2025 - Non-Members								

Product Customisations Report

Report generated Mon 24 Mar 2025 14:11

Report details							
Product #	Product	Organisation	From date	To date			
ALL	ALL	Society Test Group	17 Mar 2025	25 Mar 2025			
Txn#	Purchase date	Customer name		Card number			
[10063990] SB test event Mon 24 Mar 2025 - Non-Members							
30149863	24 Mar 2025 14:10	Blything, Stephanie					
Do you have an about?	y dietary requirements that we need to know	Lactose Intolerance					
Do you have an know about?	y accessibility requirements that we need to	I have no accessibility re	quirements!				

Finances

We have a handy how to finance guide that supports uploading requests via our finance platform, that can be accessed via the Society Handbook in the Finance Tab!



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If you have any more questions, please contact saadmin@liverpool.ac.uk or your Societies Coordinator.