

## Accessibility Statement

### Accessibility Statement for Liverpool Guild of Students Website ([liverpoolguild.org](http://liverpoolguild.org))

This accessibility statement applies to the Liverpool Guild of Students website ([liverpoolguild.org](http://liverpoolguild.org)) and outlines our commitment to ensuring digital accessibility for all users. We strive to make our website inclusive and usable for everyone, regardless of ability.

### Our Commitment

Liverpool Guild of Students is dedicated to providing an accessible online experience. We aim to meet the standards set out in the Web Content Accessibility Guidelines (WCAG) 2.1, Level AA. We believe in equal access to information and services and are continually working to improve the accessibility of our website.

### Accessibility Features

To enhance usability, we've implemented the following features:

- **Alternative Text:** All images and visual elements include descriptive alt text for screen reader users.
- **Keyboard Navigation:** Our site is fully navigable via keyboard for users who cannot use a mouse.
- **Clear Structure:** Content is organized with consistent headings and labels to support screen readers and improve comprehension.
- **Colour Contrast:** We maintain strong contrast between text and background to aid readability.
- **Resizable Text:** Users can adjust text size to suit their needs without loss of content or functionality.
- **Descriptive Links:** Link text is meaningful and clearly indicates the destination or purpose.

## Accessibility Barriers

While we aim for full accessibility, some areas may present challenges:

- **Word Documents / PDF Documents:** Some older word documents & PDFs may not be fully accessible. We are reviewing and updating these documents.
- We aim to make our documents accessible by providing Microsoft Word versions wherever possible.

However, in some cases PDF versions are also provided or required. This is because PDFs may be necessary to preserve document formatting, maintain version control, support official or signed documentation, or meet regulatory and operational requirements.

- **Third-Party Content:** Embedded content from external providers may not meet our accessibility standards. We work with partners to improve this where possible.
- **Alternative Booking Options** If you are unable to book tickets online, you can complete your booking via phone, email, in-person at the Guild reception, or through our Live Chat service. We are committed to ensuring everyone can access our events and services with ease.

## Feedback and Contact Information

We welcome feedback on the accessibility of our website. If you encounter issues or have suggestions, please contact us:

- **Email:** [guildweb@liverpool.ac.uk](mailto:guildweb@liverpool.ac.uk)
- **Phone:** +44 151 794 6868

We'll do our best to respond promptly and resolve any concerns.

## Ongoing Improvements

We are committed to continuous improvement. Our future actions include:

- Conducting regular accessibility audits.
- Providing training for staff involved in web content creation.
- Staying informed about evolving accessibility standards.

## Statement Review

This statement was last updated on 12th February 2026. We review it regularly to reflect changes and improvements.

Liverpool Guild of Students is committed to ensuring equal access for all. Thank you for helping us make our digital spaces more inclusive.



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